

## **Refund & Cancellation Policy – SK Services**

Last updated: 27 January 2026

### **1. Introduction**

This Refund & Cancellation Policy applies to all services provided by SK Services (“we”, “our”, “us”), a sole proprietorship based in India. By purchasing our services, you agree to this policy.

### **2. Nature of Services**

SK Services provides digital and professional services including web development, Discord bot development, graphic design, social media management, and website management. Due to the customized and digital nature of these services, refunds are limited.

### **3. Minimum Order Value**

The minimum order value for any service is USD 4.99. There is no maximum order value.

### **4. Refund Eligibility**

Refunds may be issued only under the following circumstances:

- The service has not yet been started, and cancellation is requested.
- We are unable to deliver the agreed service due to internal reasons.

Once work has commenced, refunds are generally not available.

### **5. Non-Refundable Cases**

Refunds will NOT be provided in the following cases:

- Change of mind after work has started
- Delays caused by the client (missing content, feedback, or approvals)
- Partial completion of milestones
- Dissatisfaction without violation of agreed scope
- Services already delivered or approved

### **6. Cancellations**

Clients may request cancellation by contacting us in writing. If cancellation is requested after work has begun, the client may be charged for work completed up to that point.

### **7. Payment Method & Processing Time**

Approved refunds will be processed using the original payment method where possible. Refund processing time may take up to 10 business days, depending on the payment provider.

## **8. Taxes & Fees**

Transaction fees, payment processor charges, and currency conversion fees are non-refundable. Any applicable taxes already paid cannot be refunded.

## **9. Chargebacks & Disputes**

Clients are encouraged to contact us before initiating chargebacks. Unjustified chargebacks may result in suspension of services and future refusal of work.

## **10. Changes to Policy**

We reserve the right to update this Refund & Cancellation Policy at any time. Changes will be effective upon posting on our website.

## **11. Contact Information**

For refund or cancellation requests, contact us at:

Email: [support@skservices.store](mailto:support@skservices.store)